FEB 1 2 2004 IN THE UNITED STATES PATER	NT AND TRADEMARK OFFICE LLA
In re Patent Application of:) Attorney Docket No. 47004 000052
Christopher R. LEFEBVRE et al	Confirmation No. 2049 3-1-04
Application Number: 09/688,694) TC/A.U.: 3622
Filed: October 17, 2000) Examiner: J. Young)
•	Customer No. 21967

For: METHOD AND SYSTEM FOR RETAINING CUSTOMER LOYALTY

RESPONSE TO OFFICE ACTION OF DECEMBER 1, 2003

Mail Stop Non-Fee Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA/22313-1450

Sir:

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GROUP 3600

Besponsive to the Office Action mailed December 1, 2003, kindly amend the subject application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.



February 12, 2004

ELLECTUAL PROPERTY DEPARTMENT HUNTON & WILLIAMS LLP 1900 K STREET, N.W. WASHINGTON, D.C. 20006-1109

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YISUN SONG

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File No: 47004.000062

Application Number

09/688,694

Confirmation No.:

2049

Applicant

Christopher R. LEFEBVRE et al.

Filed

October 17, 2000

Title

METHOD AND SYSTEM FOR RETAINING CUSTOMER LOYALTY

TC/Art Unit

Examiner:

J. Young

Docket No.

47004.000062

Customer No.

21967

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MAIL STOP NON-FEE AMENDMENT

Commissioner for Patents

P.O. Box 1450

YSS:vrp

Alexandria, VA 22313-1450

Transmitted herewith is a Response to Office Action of December 1, 2003 in the above-identified application. Fees have been calculated as shown below:

	1		CLA	IMS AS AMENDE	D			
			Claims Remaining After Amendment	Highest Number Previously Paid For	Extra	Rarge Entity	ate Small Entity	Amount
Number of Claim	ns in Ex	cess of 20	20	20	0	\$ 18.00	\$ 9.00	\$ 0.00
Independent Clai	ms in E	Excess of 3	2	3	0	\$ 84.00	\$ 42.00	\$ 0.00
First Presentation	of Mu	ıltiple Depend	lent Claims			\$ 280.00	\$ 140.00	\$ 0.00
Extension Fee:	a)	One Month				\$ 110.00	\$ 55.00	\$ 0.00
	b)	Two Months	5			\$ 410.00	\$ 205.00	\$ 0.00
	c)	Three Montl	hs			\$ 930.00	\$ 465.00	\$ 0.00
	d)	Four Months	s			\$1450.00	\$ 725.00	\$ 0.00
	e)	Five Months	3			\$1970.00	\$ 985.00	\$ 0.00
Other:								\$ 0.00
TOTAL FEE DU	UE							\$ 0.00

		eposit Accouredit any over		06. Deposit Account No. 50-0206.
	tional fees or co	edit any over	payment to I	Deposit Account No. 50-0206.
Small Entity Sta	tus Claim:	is hereby	requested.	is of record in this application.
			Res	pectfully submitted,
				\mathcal{L}_{I} .
			By:	7/h h

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